



Lotus Notes Products

MAIL ATTENDER®

Email Archiving, Management and Compliance



Mail Attender for Lotus Notes provides comprehensive archiving, policy enforcement and content searching to companies looking to address issues relating to storage management, retention, content discovery and compliance within email. Management is executed from a central location with flexible configuration options that can be applied to the entire company or to a subset of mail users. Mail Attender streamlines the management process and gives administrators complete control over their entire mail environment.

Mail Attender can easily:

- Archive Information
- Manage the Notes Journal
- Address Compliance Requirements
- Recover Storage Space
- Enforce Retention Policies
- Search & Discover Content
- Monitor & Control User Content

Pricing starts at **\$19/user** with **Volume Discounts Available**



Features

Installation

- Easy, non-intrusive Domino-based installation
- Installed from a single Notes client to all servers
- Server-based product - installed on Domino mail servers
- Perform installation from your desk

Architecture

- Runs on Domino 6.x, 6.5x, 7.x, 8.x and 8.5x for all OS platforms
- No Domino architectural changes required
- Uses LotusScript-based agents
- Server-based processing
- No API code

Overall Management

- Easily include or exclude servers, users and/or groups
- Manage legal, HR and corporate retention needs automatically
- Intuitive, task-driven menu to guide Administrators through the configuration of any task

Document Management

- Archive/delete email messages using multiple criteria
- Address compliance issues by archiving documents to protect authenticity
- Archive messages to any random-access storage device (NAS, SANS, WORM, DVD, etc.)
- Encrypt archived documents for increased security
- Perform simulations to ascertain best criteria

Attachment Management

- Manage attachments using multiple criteria
- Reduce-instance attachments
- Report on attachments using multiple methods

Reporting

- Collect/report mail database information
- Report on users (# of documents, database size, # of attachments, etc.)

Reporting (Continued)

- Capture space utilization and reclamation statistics

Quota Management

- Immediate recognition of user due diligence cleanup for hard quota compliance
- Enforce multiple soft quotas
- Enforce quota on local replicas
- Refine quota enforcement based upon document type (Memo, Reply, Calendar Entry)
- Alert users and/or prevent new message creations upon hard quota non-compliance

Content Management

- Locate emails for suspected confidentiality breaches or misrepresentations
- Prevent inappropriate emails from being sent/saved
- Prohibit users from deleting or editing documents that contain possible evidence
- Powerful, fast and secure discovery searching of all components of the messages
- Leverages powerful, inherent search methodology
- Isolate search results without affecting original messages
- Allow users to search mail and archives using one search

Additional Features

- Replace inherent Out of Office with more powerful/flexible features
- Manage user preferences
- Manage mail rules
- Send enterprise-wide announcements without invoking the router
- Manage personal agents
- Prevent users from carboning themselves on emails they send
- Enforce encryption standards
- Help guide based on proficiency levels
- Leverages Web Services for automated release information, features and documentation

FREE trial version at www.sherpasoftware.com

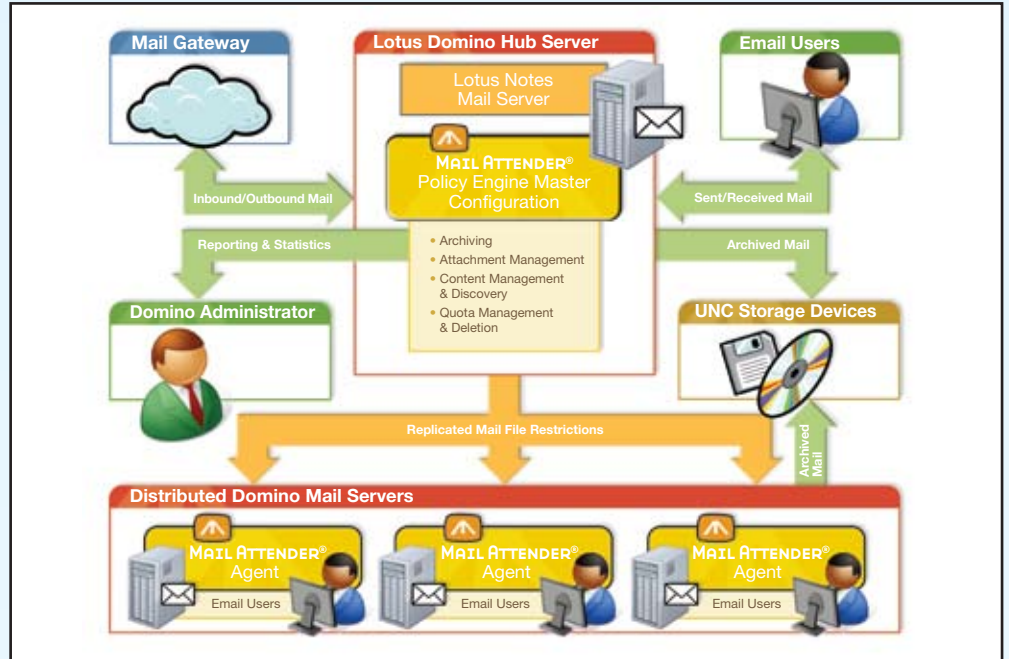


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Product Interface

Mail Attender Product Architecture



About Sherpa Software

For over 10 years, Sherpa Software has provided award-winning email management software specifically designed to address archiving, e-discovery, PST management and compliance requirements for IBM Lotus Notes and Microsoft Exchange environments. Based in Pittsburgh, Pennsylvania, Sherpa's solutions have been installed in over 2,000 worldwide organizations and connect stakeholders to current and archived content across multiple locations including email, PST files, network files and desktops.

Sherpa Software offers unparalleled customer support and market-leading prices. Its products can be deployed in minutes and require zero training, enabling businesses to respond rapidly to legal, storage and compliance issues. Sherpa Software is an IBM Premier Business Partner and a Microsoft Certified Partner.



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