



Microsoft Exchange Products

MAIL ATTENDER®

Mailbox, PST File and Public Folder Management



Mail Attender for Exchange is a highly scalable content management tool that automates the scheduling of common policies in multiple information stores. Administrators can effectively and efficiently manage information in mailboxes, PST files on desktops/servers and public folders to address issues relating to policy enforcement, compliance and storage management. Mail Attender also offers inherent statistical reporting capabilities that provide access to unlimited and comprehensive statistics on the content of your entire email system.

Mail Attender can easily:

- Manage Local and Network PST Files
- Address Compliance Requirements
- Enforce Retention Policies
- Search Content
- Recover Storage Space
- Compress/Zip Attachments
- Generate Reports

Pricing starts at **\$16/user** with **Volume Discounts Available**



Microsoft
CERTIFIED

Partner



Ph. 800.255.5155 or 412.206.0005
www.sherpasoftware.com

Features

Policy Enforcement

- Create rules to enforce policies within PST files (including those on users' local hard drives), mailboxes and public folders
- Manage mailboxes and PST files on a group, user or individual basis
- Manage legal, HR and corporate retention needs
- Query Active Directory for mailbox resources
- Functionality is transparent to end-users with no disruption of email service

PST Administration

- Locate all PST files (network and desktop)
- Report on PST files and their location
- Access and manage content within desktop and network PST files
- Export information out of PST files
- Enforce corporate policies within PST files and mailboxes files concurrently

Content Administration

- Manage mailbox and PST data based upon actions such as delete, move, export, copy, forward, replace and change status
- Customizable rule criteria includes: keywords, age, size, name, date, type, status, wildcards and dynamic weighing of items by age/size
- Powerful searching of message subject, body and attachments
- Immediately locate and eliminate all known virus infected attachments
- Search recovered items folders (Dumpsters)

Storage Management

- Seamlessly examine the growth rate of desktops, servers and the enterprise
- Size and age policy enforcement eliminates files overusing space
- Zip large attachments
- Eliminate non-business and expired data
- Copy or archive individual public folder branches for easy recovery

Usage and Reporting

- Extensive statistical reporting of mailboxes, PSTs and public folders
- Collect specific usage data to make informed decisions
- Report on age, size and content of messages (such as: attachments, users, folders or servers)
- Measure space utilization and reclamation statistics
- Email, share and post reports automatically
- Alert administrators and users to utilization limits and problems
- Warn users of flagged items of concern

Architecture

- Works with Exchange 5.5, 2000, 2003 and 2007
- Installation not required on the location of the information store (except in the case of desktops)
- Works with Outlook 98 or higher
- Smooth, efficient communication between the master service and the client processing engines
- Data maintained in an ODBC compliant database

System Requirements

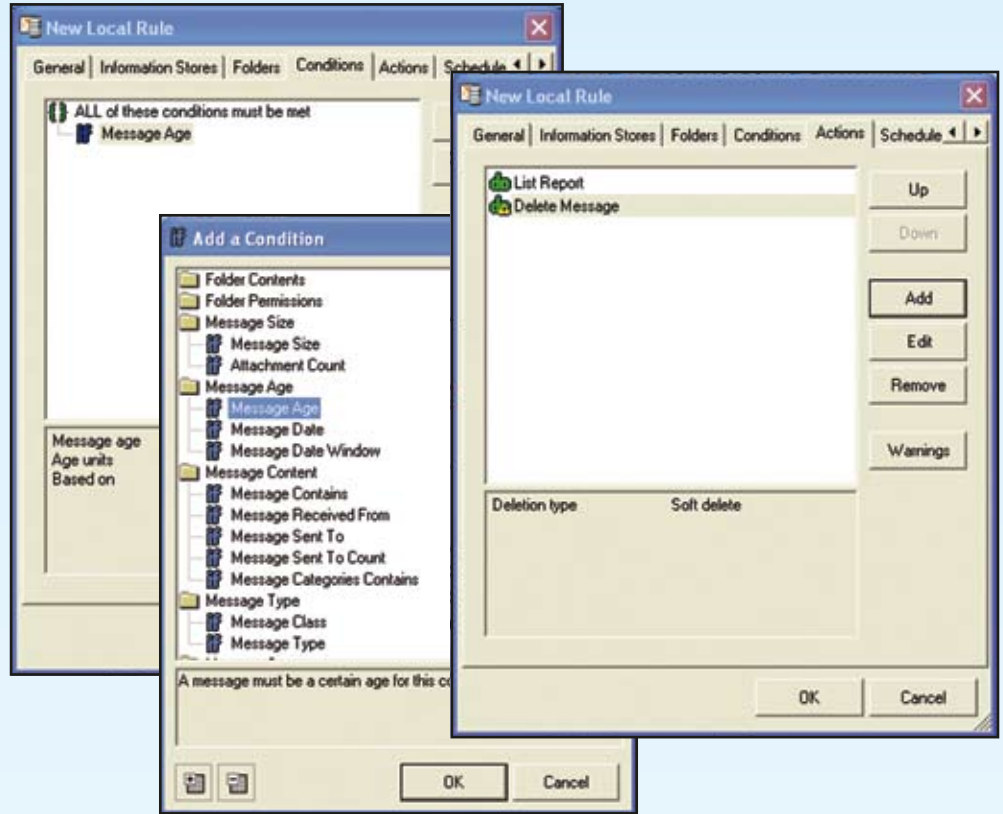
- Windows 2000, XP, 2003 and Vista
- Microsoft's Dot Net Framework 2.0 (installed automatically as needed)
- MDAC 2.7
- Internet Explorer 5.0 or higher
- Outlook 98, 2000, XP, 2003, 2007 or Exchange Server
- Approx. 50MB footprint on installation
- Allocate additional space for the growth of the database
- MSMQ (if synchronizing with other installations)

FREE trial version at www.sherpasoftware.com

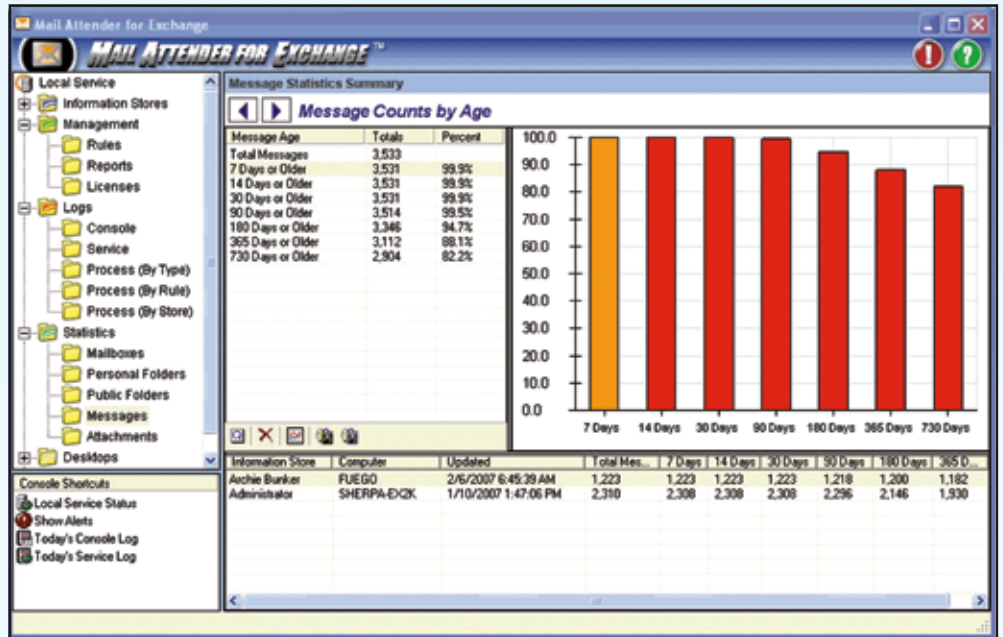


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Product Interface



Administrators have complete control over their organization's information stores by managing their email through the numerous Mail Attender rules that can be configured on their system.



One of the many Mail Attender statistical displays of your information stores, showing the amount of messages at a certain age, so you can make informed decisions about your environment.



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