



## VitalSigns

The Premier Domino Server Health Monitoring Solution

VitalSigns™ is a messaging infrastructure monitoring and reporting tool--optimized for IBM/Domino shops--that constantly checks the status of every server or service your email users depend on.



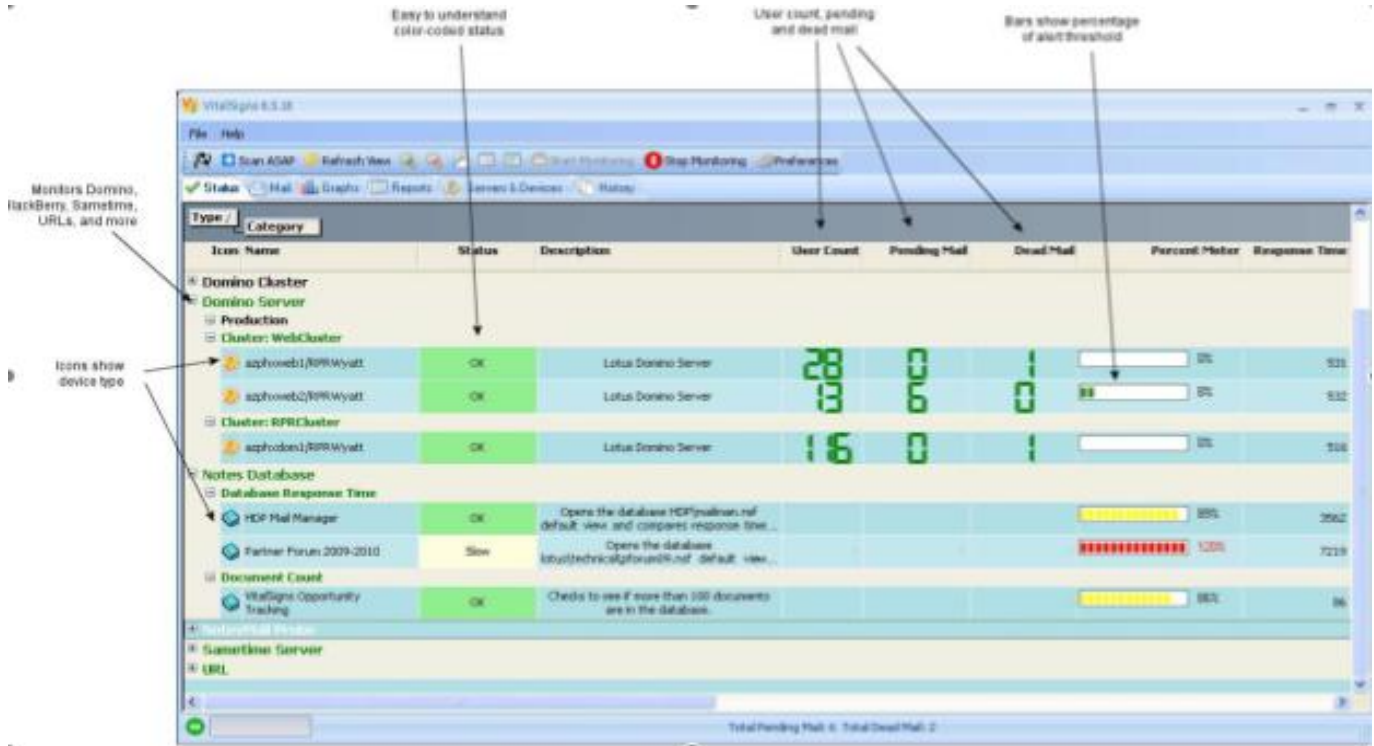
VitalSigns features comprehensive support for Lotus Domino servers and clusters, Lotus Notes Databases, Lotus Sametime Servers, BlackBerry Enterprise Servers, BlackBerry Users, BlackBerry Devices, standard Internet Mail Services such as POP3, IMAP, SMTP, and LDAP, (DNS Servers, other Network Devices, and URLs (for monitoring webmail or key URLs).

### Color-coded, Simple-to understand Status Page

- At a glance, you'll know if your Domino, Sametime, and BlackBerry servers are up and functional. The status information is available in a wide variety of formats, from our rich client to simple HTML.
- VitalSigns monitors Domino servers without installing anything on the server itself. Using the Notes client DLLs installed on the

monitoring workstation, VitalSigns can monitor any server that the client can connect to, including mixed versions of Domino, on mixed platforms, even in different domains. VitalSigns verifies that the server is responding to Notes client requests, then checks on memory, disk space, and mail routing.

# Vital Signs- Lotus Notes Monitoring



## Top Three Benefits for Domino Administrators

- Verifies that Domino servers will respond to Notes client requests (the most important thing that end users care about: is the server "alive"?)
- Detects Pending and Dead Mail pileups by directly querying the mailbox files. This is the second-most important thing that end users care about: getting their mail. Now. (VitalSigns can also automatically delete dead mail, if desired.)
- Verifies and manages Domino Server Tasks, including the ability to start missing tasks, stop prohibited tasks, detect task hangs, and even restart the server if key tasks are hung. The most important thing for administrators is availability. If the server is supposed to be hosting web applications and HTTP is hung, the server needs to be restarted as soon as possible

One customer says:

*"In dealing with the H1N1 pandemic, our Domino server response time is critical," said **Tim Lorge**, IBM Software Architect of the **New Jersey Department of Health and Senior Services**. "Every facet of our collaboration infrastructure - Domino email and applications; BlackBerry devices and servers; Sametime Instant Messaging ; even our non-Domino network devices all need to be working at peak performance or literally people can die." He continued, "We need a single tool from which we can instantly view the status of all these devices. If there is a problem, we need to know before it happens to ensure there is no downtime. VitalSigns is the perfect tool that continuously scans our Domino servers and network devices. To that end, **VitalSigns is literally a life saver**. VitalSigns enables us to spot problems before they affect our users, so my users can continue saving lives."*

## Sharing is Easy

If communicating with key stakeholders is important to you, the included VitalStatus Notes database is a feature you'll love. VitalStatus automatically updates this database with each scan cycle, so managers, help

desk professionals, and other interested parties always know the status of your messaging infrastructure. The database is browser and iPhone enabled.

# Vital Signs- Lotus Notes Monitoring

Name	Status	User Count	Pending Mail	Dead Mail	Router	HTTP	POP3	LDAP	Details
▶ BlackBerry Device									
▶ BlackBerry Message Queue									
▶ BlackBerry Server									
▶ BlackBerry User									
▶ Domino Cluster									
▼ Domino Server									
ap3h0d0e1.RPFWyab	OK	46	1	1	●	●			Successfully connected to the server. Memory: Plentiful. All (4) monitored server tasks are OK.
ap3h0d0e2.RPFWyab	OK	29	0	0	●	●			Successfully connected to the server. Memory: Plentiful. All (3) monitored server tasks are OK.
ap3h0zplac1.RPFWyab	OK	1	0	0	●	●			Successfully connected to the server. Memory: Plentiful. All (3) monitored server tasks are OK.
ap3h0zquack1.RPFWyab	OK	3	0	0	●	●			Successfully connected to the server. Memory: Plentiful. All (3) monitored server tasks are OK.
ap3h0web1.RPFWyab	OK	29	0	1	●	●			Successfully connected to the server. Memory: Plentiful. All (3) monitored server tasks are OK.
ap3h0web2.RPFWyab	OK	14	0	0					Successfully connected to the server. Memory: Plentiful.
▼ Notes Database									
HCP Mail Manager	OK								Notes database responded in 109 ms, and goal is 2000
Partner Forum 2009-2010	OK								Notes database responded in 312 ms, and goal is 3000
VitalSigns Opportunity Tracking	OK								Notes database has 86 documents.
▶ NotesMail Probe									
▶ Sametime Server									

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## About Fleximation Systems Inc.

For more than 25 years Fleximation Systems Inc. has helped organizations of all sizes to find, evaluate, and procure solutions to manage and monitor their email, web, and networks more effectively. We specialize in email and network monitoring, email archiving, e-discovery, email recovery, and resource and conference room scheduling software. Our experience enables us to quickly recommend the right solution for your requirements—and to procure it at a price that meets your budget. To view a complete list of the solutions we provide at [www.flexnet.com](http://www.flexnet.com), or call us @ 905-405-6211 or 1-800-263-8733 email us at [sales@flexnet.com](mailto:sales@flexnet.com) to schedule a free consultation.