

## ENow Mailscape Overview

### One Look Dashboard

- Server disk space
- White space
- Messaging queues
- Services
- Backup state
- System resources
- Windows event alarm

### Compass

#### I. Vital Statistics

##### Storage Overview:

- Total disk volume available for all mailbox servers
- Total disk volume used by all mailbox servers

##### Server Summary:

- Total number of mailboxes
- Combined database size
- Average number of mailboxes
- Average store size

##### Database Summary:

- Contains a table for each server that lists storage group, database, number of mailboxes, store size, white space, and available disk space

#### II. Mailbox Reporter:

- Mailboxes per Server
- Mailboxes per OU
- Mailbox storage history (the ability to query a user's previous mailbox size)
- Master reports (environment-wide):
  - Top 50 mailboxes
  - OU distribution
  - Mailbox status (locked out, prohibit send, warning only, all problems)
- Server-specific reports:
  - Mailbox status (locked out, prohibit send, warning only, all problems)

### Access Tracker

- Outlook Data:
  - Current version list
  - Outlook mode list
- Logon Tracking:
  - OWA logons
  - Outlook logons
  - Mailbox logons
  - Multiple mailbox logons
  - Logon times



## Mailscape: It's About Time

Mailscape is a unique and innovative systems management tool that assists Exchange Administrators in monitoring, maintaining, and load balancing their messaging environment. Mailscape's sleek dashboard provides Administrators with vital information about each server's current health and growth rate to facilitate proactive Exchange management.

### The Challenge: Keep Your Exchange System Healthy and Happy

In order to keep your Exchange system healthy and happy, the servers must be monitored, administered, and maintained according to Microsoft's prescribed daily maintenance checklist. These processes are essential to keeping Exchange up and running, but they involve a great deal of time-consuming, repetitive manual tasks. And in a world where everyone has too much to do and too little time to do it, one of two things happens: Exchange maintenance slips a little bit each day, or you are perpetually short on time to complete all your other responsibilities.

### The Solution: Automate and Streamline Daily Exchange Tasks with Mailscape

Mailscape automates and streamlines Exchange monitoring, administration, and maintenance—it is a complete Exchange management solution. Vital system information is presented in a web-based dashboard from which automated reports can be emailed out daily.

Mailscape is comprised of three modules that combine to free you from repetitive manual maintenance tasks and allow you to be proactive in managing your Exchange environment:

- **Module 1: One Look Dashboard for Exchange Monitoring** graphically presents real-time data on all the vital information in the Exchange environment
- **Module 2: Compass for Load Balancing** provides Exchange administrators with a 'bird's eye' view into the entire Exchange environment
- **Module 3: Access Tracker for Client Monitoring** provides data on how and when your users are logging in to their mailboxes

Mailscape is easy to install and intuitive to use. It was designed by Exchange Administrators for Exchange Administrators. Once you have Mailscape in your environment, you will wonder how you ever managed Exchange without it.



## One Look Dashboard for Exchange Monitoring

Mailscape's One Look Dashboard is a unique approach to Exchange monitoring:

- Quickly access all vital components of your Exchange environment on a digital dashboard:
  - Server disk space
  - White space
  - Messaging queues
  - Services
  - Backup state
  - System resources
  - Windows event alarm
- Each component is color coded green, yellow, or red depending upon the state of the item relative to your defined threshold
- Instead of tirelessly connecting to multiple servers, simply click the Dashboard indicator to display the vital information
- Quickly and easily pinpoint a developing issue before it causes a serious mail outage
- Customizable polling intervals
- Customizable thresholds
- Receive automatic Mailscape alerts when your defined thresholds are exceeded
- View critical event IDs with a single click

## Access Tracker for Client Monitoring

Mailscape's Access Tracker gives you the ability to determine how your users are accessing Exchange and whether someone is attempting to gain unauthorized access to a user's mailbox:

- What versions of Outlook are currently being used?
- Which users are utilizing cache mode?
- Who is logging in via Outlook Web Access?.
- Who is accessing selected users' mailboxes?

## Compass for Load Balancing

Mailscape's Compass has two components, Vital Statistics and Mailbox Reporter. Compass gives you a 'bird's eye' view into the entire Exchange environment:

### I. Vital Statistics

Microsoft Exchange databases become fragmented over time; if they are not maintained properly, performance will degrade and eventually come to a halt.

- View all the information necessary for proactive system management
- Plan for and prioritize maintenance tasks
- Easily distributing mailboxes across Exchange databases
- Proactively assess your organizations needs today and for tomorrow:
  - Do you know which direction your exchange environment is heading?
  - What percentage of storage allocated to Exchange is remaining?
  - Will your current environment be able to handle future growth?
  - Are your current messaging databases correctly load balanced?

### II. Mailbox Reporter

Obtaining information on mailboxes is very time-consuming at best, and exceptionally painful if your environment contains multiple databases. Mailbox Reporter quickly and easily tells you everything you need to know:

- Automatically create a report of mailboxes that are in a warning, prohibit send, or locked out state
- Empower your helpdesk to assist users proactively before their mailboxes become locked out
- Quickly generate reports that detail mailboxes per server, per storage group, per OU, or per database

ENow is a Microsoft Certified Partner specializing in high-end Exchange consulting and the development of software to simplify Exchange system management. The company's flagship product is an innovative utility called Mailscape that provides administrators with a 'one-look dashboard view' of the entire Exchange environment. ENow is proudly represented by a global network of value-added resellers and distributors. Please contact us for more information:

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