



Benefits

- Gain control over IT environment
- Lower cost of support & maintenance for unified communications applications
- Increase IT and employees productivity

Supported Applications

- MS Exchange 2003 / 2007
- SharePoint Services 3.0
- BlackBerry Enterprise Server

Supported Devices

- Windows Mobile
- BlackBerry

“As more and more enterprises begin adopting unified communications, a key consideration is how to roll out these capabilities and then manage them after deployment. By removing complexity from provisioning and configuring applications through automation, Ensim allows enterprises to get significant benefits from their unified communications from day one.”

-Brent Kelly, senior analyst and partner at Wainhouse Research
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Ensim Unify Enterprise Edition

Ensim Unify Enterprise Edition accelerates the deployment of next generation applications and simplifies the continuous burden of managing Unified Communications applications such as Microsoft Exchange, SharePoint, BlackBerry and IP devices throughout the enterprise. By automating the secure provisioning of user accounts, groups and devices via a role-based administration portal, Ensim Unify Enterprise helps organizations significantly reduce operational costs while increasing IT and employee productivity.

The Challenge of Unified Communications:

The promise of Unified Communications has been difficult to achieve for most enterprises: lengthy deployment cycles, infrastructure trapped in silos and increasingly complex management tools for diverse applications have virtually cancelled out the productivity benefits by straining IT departments and increasing overall costs of ownership.

Managing the eco-system of Unified Communications and Collaboration applications such as email, mobility, fax, instant messaging, VoIP and more, has morphed into a multi-million dollar undertaking and has transformed the IT group into a full fledged service provider, constantly required to do more with less.

Solution:

Fortunately, Ensim Unify Enterprise can help address these formidable challenges by simultaneously reducing operating costs, integrating management of multiple disparate applications, and increasing security throughout the organization. Ensim Unify Enterprise helps organizations:

- Automate provisioning and de-provisioning of user accounts, groups, applications and devices
- Delegate administration using a powerful role-based management system enabling IT organizations to define custom roles for administrator levels
- Manage clients and devices allowing for single click self-configuration
- Optimize Unified Communications Infrastructure by providing a single platform to manage and control all unified communication services

Provisioning & De-Provisioning Automation

Accelerated provisioning and de-provisioning leads to enhanced user productivity and satisfaction. Unify Enterprise helps:

- Provision users in minutes while eliminating errors
 - Unify rapidly automates group and user provisioning via pre-configured templates. Easily customizable, these templates can be set to provision as many applications as needed, allowing provisioning of users one at a time or in bulk, free of manual errors.

- Ensure consistent provisioning policies
 - Unify is the central repository of data for each application and all users, ensuring that the latest data is always available. Each IT administrator manages the infrastructure and its users through a single portal, ensuring that policies are maintained throughout the environment.
- Easily track and enforce capacity management
 - Robust resource allocations and tracking allows IT to easily automate a complex series of step into a single process. Once a server or mailbox becomes full, administrators can elect to automatically receive threshold and alerts notifications.
- Error Recovery & Roll Back
 - Unify Enterprise has pre-built rollback and error recovery for administrators to undo a variety of actions, thereby ensuring transaction integrity.

Benefits:

- Enable speedy, secure and auditable provisioning and de-provisioning
- Enforce reliable, consistent and repeatable processes across multiple environments

Delegated Administration End-Users Administration:



Universal Password Reset -

Unify Enterprise allows an employee to easily set-up a password reminder and to update reset passwords it at will. Additionally, the same username and password can be used for all applications managed by Unify, thereby radically simplifying password management issues.



Client & Device Self-Configuration - Unify

Enterprise provides user-friendly self-configuration web tools allowing employees to set-up their own desktop email clients, and get started right away on their mobile devices.



Distribution List Management - With

Unify Enterprise, each employee can easily create and manage their own "smart distribution list" - defined based on a directory attribute or a logical combination of several attributes.

The mission critical nature of Unified Communication applications along with their widespread use across the enterprise results in costly support organizations, with high- level expensive IT personnel being repeatedly diverted from strategic projects to perform mundane administrative tasks. Unify Enterprise provides:

- Secure administration access
 - Enforce administrator rights easily via customizable templates, granting as many or as few administrative privileges as appropriate.
- Granular roles-based delegated administration capabilities for a wider audience
 - Unify Enterprise enables entrusting the provisioning and management of applications to junior IT members, department administrators, business managers or end-users through a user-friendly web interface. Additionally, the delegated distribution list management features aid end-users to self-manage, rather than requiring intervention of IT administrators.

Benefits:

- Reduce maintenance and support costs
- Farm out basic tasks, such as configuring Outlook mobile devices or password resets to end-users thru self-service help desk
- Save time by eliminating IT support response lags and latencies

Client & Device Management

Increased mobility amplifies the need to manage disparate devices remotely to secure precious information assets. Mobility also swells the likelihood of devices being stolen or lost. Unify Enterprise provides:

- Automated client configuration
 - Let employees configure their clients or devices through a single click operation from their administration portal.
- Over The Air (OTA) device configuration
 - The powerful `Over The Air' activation features of Unify Enterprise make configuration of Windows Mobile and BlackBerry devices a breeze. End-users can elect to configure their device via text-message or push-email.
- Remote Management

- Unify Enterprise can be used for lifecycle management of remote clients and devices such as VoIP phones, appliances or other IP devices. Additionally Unify Enterprise helps remotely wipe a device that may have been lost or stolen in order to ensure security of the data.

Benefits:

- Merge management of VoIP phones, appliances and other IP device such as a Smartphone or BlackBerry into a single interface
- Increase productivity via self-serve activation

Unified Communication Infrastructure Optimization

Silo'd environments and manual provisioning result in errors, considerably slowing down the adoption of next generation applications and stifling competitive advantage. Unify Enterprise provides:

- Non-intrusive installation
 - Unify Enterprise comes with a built-in database right out of the box. The agent-less install is completely non-intrusive and therefore is safe to employ in a live production environment allowing Unify to synchronize its local database with Active Directory. The single Unify platform can thereafter be used to manage and control all unified communication services.
- Alerts and notifications
 - Robust resource allocations and tracking allows IT to easily automate a complex series of steps into a single process. Administrators can elect to receive notifications and alerts of a server or mailbox reaching pre-defined thresholds. enables effortless integration of Unify Enterprise with existing applications such as CRM, payroll, and HR using open SOAP standards. The Unify Enterprise SDK assists in creation of custom modules for new applications making Unify future proof.
- Diagnostics, Analytics and Compliance
 - Unify Enterprise tracks capacity utilization in the system and provides data for diagnostics and analytics, helping senior management better understand user needs, trends and usage metrics. Additionally, Unify audits all management tasks and facilitates regulatory compliance reporting.
- Web Services API and SDK
 - The Web Services API enables effortless integration of Unify Enterprise with existing applications such as CRM, payroll, and HR using open SOAP standards. The Unify Enterprise SDK assists in creation of custom modules for new applications making Unify future proof.

Benefits:

- Streamline infrastructure management tasks
- Automatically assign resources based on pre defined algorithms
- Set and track capacities for resources in the service infrastructure

About Fleximation Systems Inc.

For more than 25 years Fleximation Systems Inc. has helped organizations of all sizes to find, evaluate, and procure solutions to manage and monitor their email, web, and networks more effectively. We specialize in email and network monitoring, email archiving, e-discovery, email recovery, and resource and conference room scheduling software. Our experience enables us to quickly recommend the right solution for your requirements—and to procure it at a price that meets your budget. View a complete list of the solutions we provide at www.flexnet.com, or call us @ 905-405-6211, or send us an e-mail at sales@flexnet.com or 1-800-263-8733 to schedule a free consultation.